

For general release

<b>REPORT TO:</b>	<b>HEALTH AND SOCIAL CARE SCRUTINY COMMITTEE</b> <b>10 November 2020</b>
<b>SUBJECT:</b>	<b>Croydon Safeguarding Adult Board Annual Report</b> <b>2019/2020</b>
<b>LEAD OFFICER:</b>	<b>Guy Van Dichele – Executive Director Health, Well-being and Adults</b>
<b>CABINET MEMBER:</b>	<b>Councillor Janet Campbell</b> <b>Cabinet Member for Families, Health &amp; Social Care</b>
<b>PERSON LEADING AT SCRUTINY COMMITTEE MEETING:</b>	<b>Annie Callanan,</b> <b>Croydon Safeguarding Adults Board Independent Chair</b>

**CORPORATE PRIORITY/POLICY CONTEXT/AMBITIOUS FOR CROYDON:**

The Croydon Safeguarding Adult Board 2019/20 Annual Report is a statutory function of the Board under S43 Care Act 2014. Safeguarding Adults is therefore a key corporate priority and is part of all the relevant key plans for adult social care.

[Corporate Plan for Croydon 2018-2022](#)

<b>ORIGIN OF ITEM:</b>	The Annual Report of the Croydon Safeguarding Adults Board is scrutinised by the Sub-Committee each year.
<b>BRIEF FOR THE COMMITTEE:</b>	The Sub-Committee is presented with the Annual Report 2019/20 from the Croydon Safeguarding Adults Board (CSAB) and is asked to review the document, with a view to developing any recommendations it may wish to make.

**1. EXECUTIVE SUMMARY**

- 1.1 The purpose of the CSAB Annual Report is to detail the activity and effectiveness of the CSAB between April 2019 to 31 March 2020. The report is submitted by the CSAB Independent Chair, Annie Callanan. It ensures that the statutory partners (Council, Health and Police), residents and other agencies are given objective feedback on the work and the effectiveness of local arrangements for safeguarding adults. The report includes the 2019/20 objectives and the underpinning priorities for each outlining what has been achieved and the work which needs to continue to be worked on.

1.2 A Safeguarding Adults Review (SAR) was undertaken during this year of reporting and a summary by way of a 7 Minute Briefing for this SAR is included on page 13.

## 2. Croydon Safeguarding Adults Board Annual Report 2019/2020

2.1 The CSAB Annual Report is introduced by the Board's Independent Chair Annie Callanan who took up post in January 2018.

2.2 The report is due to be presented at Cabinet on the 14 December 2020 and at the CSAB October Board meeting. It is an important function of the Council to have oversight of the adult safeguarding activity in Croydon. The report provides an update on the multi-agency work by the CSAB partnership to safeguard adults in Croydon.

2.3 The information gathered for this report is submitted by all partners, agencies and residents. It reports on the activities they have undertaken aligning the work to the board's priorities.

2.4 The data pages (9 - 11) includes sources from the data submitted to the DHSC in October 2020 which looks at safeguarding contacts received during 2019/20 and whether they have progressed to a safeguarding enquiry. The figures show a comparison between 2018/19 and 2019/20 with regards to the type of alleged abuse, number of referrals and ethnicity. Where appropriate percentages and numbers have been included and a breakdown of the source of referrals.

2.5 The data reveals the gap between the Black and Minority Ethnic (BAME) rate per 1000 population is 2.1, an improvement from 2.7 in 2018-19. However, the Asian groups and those classed as Black African are the least referred for safeguarding. More work needs to be done to improve this further and the report sets out plans on how this work can be taken forward, a new sub group 'Voice of the People' has been established and are looking at ways to improve engagement and communication with Croydon residents.

2.6 Page 11 provides a breakdown of the types of alleged abuse showing that 4 in 7 safeguarded adults allegedly experienced abuse in their own home a decrease of 1% compared to last year. Similarly 10 in 17 were allegedly experiencing abuse from someone they knew, a decrease of 2%.

2.7 National comparisons to neighbouring borough data is currently not available but can be shared when it has been published.

2.8 Each of the priorities are addressed by listing what has been done and what further work needs to take place. Below are some examples from the report:

2.9 **Prevention:** A further multi-agency audit was undertaken which included a challenge workshop, the theme was Dementia (page 18), this was well received and further audits planned. The Hoarding Project continues. The Local Authority has implemented Community Led Social Work focussed on prevention and moved to a Localities Model. Operation Nogi is an excellent example of partnership working with response Police Officers carrying out visits to vulnerable elderly people following referrals from ASC and Trading Standards.

- 2.10 **Commissioning:** The CSAB Intelligence Sharing Sub Group continues it's excellent work with partners, gathering information and intelligence in order to improve the Croydon provider market. CCG and CHS have been working towards an integrated model to strengthen safeguarding arrangements across the health services in Croydon.
- 2.11 **Making Safeguarding Personal [MSP]:** This initiative ensures the safeguarding process focuses on the needs of the person and their voice is at the centre of the safeguarding enquiry. Age UK continue to ensure the Croydon resident's voice is heard clearly and their wishes and preferences met to the best of their ability. The CSAB Scorecard implies that improvement has been made at identifying those who are lacking capacity and ensuring they are supported.
- 2.12 **Voice of the Croydon Resident:** This is an important part of the work of the CSAB and although there has been some areas of improvement (Page 20). However, further work in this area is needed and this work will be taken forward by the new Voice of the People Sub group which will be chaired by Nicky Selwyn, Chair of CASSUP. The group will be exploring ways of capturing feedback from those who have used the services with a focus on demographic groups which are under represented in the safeguarding data. Raising awareness of the work of the CSAB and understanding what 'safeguarding' means to residents will be part of this groups work programme. Page 22 of the report provides examples of feedback from those who have used the services.
- 2.13 **Communication and Engagement:** The board has continued to raise awareness of the work undertaken, this has been carried out by the team members attending meetings, speaking with partners, workshops, forums along with the new website. At the start of the Covid-19 pandemic the CSAB website was used as an information hub for the partnership. The engagement from partners and wider agencies is excellent and can be evidenced in the contributions for the annual report, multi-agency scorecard data collection, attendance at meetings and strong partnership working which was demonstrated during Covid-19.
- 2.14 As this report covers the period up to the end of March 2020 Covid-19 pages (pages 5 – 7) have been included. Although this covers the early stages of the pandemic the CSAB wanted to share the good practice which took place across the partnership, the list of possible increases in vulnerabilities and what needs to be done going forward. During the Covid-19 period the CSAB continued to carry out the statutory functions with the Board and Sub groups continuing to meet.

## **Appendices**

*Draft CSAB Annual Report 2019/20*

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